

CARFAX Reports

Collision Reports

The Twin Lakes Police Department is now participating in the **CARFAX Police Crash Assistance Program**. All collision reports for the Twin Lakes Police Department are now available to purchase online via CARFAX.

These collision reports are both reportable and non-reportable (minor) State of Wisconsin accident reports. You can access the collision reports by visiting: [Collision Reports](#).

Frequently Asked Questions

Q: How soon is a report available on CRASHDOCS.org?

A: Police reports are generally available on CRASHDOCS.org within 5 to 7 business days following the incident.

Q: It has been a few days since my accident, but my search still returns no results. What should I do next?

A: If, after verifying the accuracy of your search criteria, you are still unable to locate your police report, please contact CRASHDOCS.org. Provide your name, report number, and the date of the accident. All inquiries are answered within 2 business days.

Q: Can I still purchase my report from the police station?

A: Yes, however the reports provided at CRASHDOCS are identical to those available from the police station.

Q: How are the police reports displayed?

A: All reports are displayed as PDF documents and require Adobe Acrobat Reader to download the document. If you do not have Acrobat Reader installed on your computer, you may get it free at <https://get.adobe.com/reader>.

Q: How do I interpret the codes used in the report?

A: Please visit, National Highway Traffic Safety Administration. Select the state corresponding to the accident report and then select the form used.

Q: How do I create an account to purchase reports?

A: If you represent a business or organization and will be ordering multiple reports, please contact CRASHDOCS.org to establish a business account. Please include the business name, address, and phone number as well as your contact information. Once your account has been established, you can be invoiced monthly for report purchases. You will no longer need to provide a credit card for each transaction.

Q: I have a billing question. Who can I contact?

A: If you used a credit card to purchase a report, please contact CRASHDOCS.org and be sure to provide the date of the transaction, your name, and information about the report purchased. If you have a business account with CARFAX, invoices are generated at the beginning of every month for the prior month's usage and are usually mailed out between the 5th and 10th of the month. Contact CRASHDOCS.org if you have a question about your invoice and a CARFAX representative will respond within 2 business days.